

NEWS July 2009:

In order to provide better communication to the health care providers regarding PCF coverage, **new letters** are being sent when a health care provider's renewal is approaching, when underlying and PCF coverage is cancelled and when a claims made policy is cancelled with no indication that an extended reporting endorsement (tail) coverage was purchased. The new letters resemble certificates of enrollment.

It is hoped that these notices will prevent gaps in coverage and unintentional lapses in coverage.

We have also revised forms for **self-insured providers** to ensure that any pharmacist employed by a self-insured provider is included in the enrollment and the appropriate surcharge paid. Any provider or insurer that has a question regarding when a separate surcharge is needed should contact the Surcharge Section for guidance.

Corporate coverage continues to be a challenge as providers and insurers continue to fail to remit necessary information. The PCF has a separate form that needs to be completed in order for the agency to determine whether or not an additional PCF surcharge is due. Failure to supply the necessary information results in denial of coverage for the corporation.

Credentialing requests come in various sizes and on various forms. The PCF has developed and posted a standard form that we prefer be used for such requests. We have also posted a release of information form that can be used by providers and credentialing organizations to obtain coverage and claim information. Information relative to claims against a provider will not be released without the provider's written consent.